

BOB TENNENT

Technology Enthusiast

North Ridgeville, OH 44039

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OBJECTIVE

Detail oriented student with formal IT knowledge gained through prior work experience and excellent classroom performance seeking an internship to extend the education experience to a team-oriented enterprise network setting.

EDUCATION

BSc in Information Technology, Cybersecurity and Forensics / 2024

Kent State University, Kent, OH – *Expected Completion Fall 2024*

AAB in Network Communications Technology / 2022 Lorain County Community College,

Elyria, OH – *Expected Completion Summer 2022*

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- EETC Certified Technician (electrical)

SKILLS

- *PC Hardware Diagnostics*
- *Apache/MySQL/AWS*
- *Firewall ACLS*
- *IIS and AD installations*
- *Bash scripts/PHP/CSS/C#*
- *MS office/Visio/SharePoint*

WORK EXPERIENCE

Landscaper / MTD Products, Valley City, OH 04/2019 - 09/2021

- Outdoor image expert at the leading manufacturer of residential lawnmowers. Using a keen eye for detail, both myself and landscaping can be seen in advertisements and at corporate events.
- Tested prototype lawnmower concepts and provided valuable feedback to engineering team.

Landscaper / Lawnscape, Uxbridge, ON 09/2012 - 11/2017

- Oversaw daily operations of teams of 4 to ensure high levels of productivity.
- Early daily crew preparation and route planning. New employee training.
- Machinery maintenance and other hands-on mechanical experience.
- Seasonal Maintenance, Grass cutting, Garden overhauls, mulch, stone, interlock, pruning.

Computer Technician / NCIX.com, Markham, ON 06/2010 – 09/2012

- Assembled & repaired custom computer systems to order at Canada's leading IT hardware provider
- Used coordination and planning skills to achieve time sensitive repair requests for Deluxe Film co., R.C.M.P Forensics Unit, York education board, law firms with custom servers and workstations.
- Assisted customers with remote diagnosis, technical support & Level 2 support RMA requests.
- Configured hardware, network devices and software to set up workstations for employees.
- Imaged and prepared new computers for integration into company networks and systems.
- Refurbished PC systems and peripherals such as monitors, networking equipment, printers.